

**NOAA****FISHERIES SERVICE**  
Northeast Fisheries Science Center  
NATIONAL OCEANIC AND ATMOSPHERIC ADMINISTRATION*Fisheries Sampling  
Branch*

Updated 5/1/2019

**Northeast Observer Program  
Common Inquiries Contact Information****General Inquiries**

Inquiry	Point of Contact	Phone #	Email Address
<b>Emergency</b>	Amy Martins-Branch Chief	<a href="tel:508-495-2266">508-495-2266</a>	<a href="mailto:amy.martins@noaa.gov">amy.martins@noaa.gov</a>
	24/7 Line	<a href="tel:855-FISHES1">855-FISHES1</a> / <a href="tel:855-347-4371">855-347-4371</a>	
<b>Branch Chief</b>	Amy Martins	<a href="tel:508-495-2266">508-495-2266</a>	<a href="mailto:amy.martins@noaa.gov">amy.martins@noaa.gov</a>
<b>Administrative</b>	Kathy Abney	<a href="tel:508-495-2338">508-495-2338</a>	<a href="mailto:katherine.abney@noaa.gov">katherine.abney@noaa.gov</a>
<b>Data requests</b>	Gina Shield	<a href="tel:508-495-2139">508-495-2139</a>	<a href="mailto:gina.shield@noaa.gov">gina.shield@noaa.gov</a>
<b>Observer regulations</b>	Tom Gaffney	<a href="tel:508-495-2147">508-495-2147</a>	<a href="mailto:tom.gaffney@noaa.gov">tom.gaffney@noaa.gov</a>
<b>Observer Compliance Liaison</b>	Zachary Fyke	<a href="tel:508-495-2146">508-495-2146</a>	<a href="mailto:zachary.fyke@noaa.gov">zachary.fyke@noaa.gov</a>
	Day/extended hours	<a href="tel:774-392-5261">774-392-5261</a>	
<b>Providers</b>	A.I.S, Inc.	<a href="tel:508-990-9054">508-990-9054</a>	
	E.W.T.S.	<a href="tel:860-910-4957">860-910-4957</a>	
	Fathom Resources	<a href="tel:508-990-0997">508-990-0997</a>	
	MRAG	<a href="tel:877-768-7121">877-768-7121</a>	
<b>Outreach Coordination</b>	Chad Keith	<a href="tel:508-495-2067">508-495-2067</a>	<a href="mailto:charles.keith@noaa.gov">charles.keith@noaa.gov</a>
<b>Safety</b>	Kenneth Keene	<a href="tel:732-872-3070">732-872-3070</a>	<a href="mailto:kenneth.keene@noaa.gov">kenneth.keene@noaa.gov</a>
	Kara Gross	<a href="tel:508-495-2154">508-495-2154</a>	<a href="mailto:kara.gross@noaa.gov">kara.gross@noaa.gov</a>
<b>Seaday schedule</b>	Sara Weeks	<a href="tel:508-495-2227">508-495-2227</a>	<a href="mailto:sara.weeks@noaa.gov">sara.weeks@noaa.gov</a>
<b>Sector Manager Liaison</b>	KB McArdle	<a href="tel:508-495-2377">508-495-2377</a>	<a href="mailto:katherine.mcardle@noaa.gov">katherine.mcardle@noaa.gov</a>
<b>U.S.C.G. safety decals</b>			
The best way to schedule a Commercial Fishing Vessel Safety exam is to visit the official request page at: <a href="http://www.fishsafe.info/docksideexamrequest.htm">http://www.fishsafe.info/docksideexamrequest.htm</a>			

**Observer Training**

<b>Training Lead</b>	Tania Lewandowski	<a href="tel:508-495-2264">508-495-2264</a>	<a href="mailto:tania.lewandowski@noaa.gov">tania.lewandowski@noaa.gov</a>
<b>Training Coordinator</b>	Diana Cowan	<a href="tel:508-495-2283">508-495-2283</a>	<a href="mailto:diana.cowan@noaa.gov">diana.cowan@noaa.gov</a>
<b>Trainer</b>	Diana Janda	<a href="tel:508-495-2221">508-495-2221</a>	<a href="mailto:diana.janda@noaa.gov">diana.janda@noaa.gov</a>
<b>Trainer</b>	Alex Post	<a href="tel:508-495-2261">508-495-2261</a>	<a href="mailto:charles.post@noaa.gov">charles.post@noaa.gov</a>
<b>Trainer</b>	Victoria Oriole	<a href="tel:508-495-2075">508-495-2075</a>	<a href="mailto:victoria.oriole@noaa.gov">victoria.oriole@noaa.gov</a>
<b>Trainer</b>	Jack Wilson	<a href="tel:508-495-2189">508-495-2189</a>	<a href="mailto:jacob.wilson@noaa.gov">jacob.wilson@noaa.gov</a>

## Observer Inquiries

*Extended hours for non-emergencies are 7 a.m. to 7 p.m.*

Inquiry	Point of Contact	Phone #	Email Address
<b>General Questions or Concerns</b> <span style="float: right;">NMFS.NEC.ObserverSupport@noaa.gov</span>			
<b>Species Verification</b>	Loren Kellogg	<a href="tel:508-495-2159">508-495-2159</a>	<a href="mailto:loren.kellogg@noaa.gov">loren.kellogg@noaa.gov</a>
<b>Debriefing questions</b>		<a href="tel:774-392-5270">774-392-5270</a>	
<b>Freezer delivery</b>			
Trip & trip sample	Ashley Taylor-Haynes	<a href="tel:508-495-2321">508-495-2321</a>	<a href="mailto:ashley.taylor-haynes@noaa.gov">ashley.taylor-haynes@noaa.gov</a>
Large freezer samples	Day/extended hours	<a href="tel:508-566-6071">508-566-6071</a>	
<b>Incidental Take Lead</b>	Johanna Pedersen	<a href="tel:508-495-2126">508-495-2126</a>	<a href="mailto:johanna.pedersen@noaa.gov">johanna.pedersen@noaa.gov</a>
	Stephanie Petrus	<a href="tel:508-495-2005">508-495-2005</a>	<a href="mailto:stephanie.petrus@noaa.gov">stephanie.petrus@noaa.gov</a>
Sample delivery/ incidental take issues	Day/extended hours	<a href="tel:508-566-6071">508-566-6071</a>	
<b>Pre-Briefings</b>			
Pots/Traps, all target species	Glenn Chamberlain	<a href="tel:508-495-2153">508-495-2153</a>	<a href="mailto:glenn.chamberlain@noaa.gov">glenn.chamberlain@noaa.gov</a>
	Extended hours debriefing line	<a href="tel:774-392-5270">774-392-5270</a>	
Herring	Glenn Chamberlain	<a href="tel:508-495-2153">508-495-2153</a>	<a href="mailto:glenn.chamberlain@noaa.gov">glenn.chamberlain@noaa.gov</a>
	Extended hours herring line	<a href="tel:774-392-2735">774-392-2735</a>	<a href="mailto:kristen.gustafson@noaa.gov">kristen.gustafson@noaa.gov</a>
Scallop Dredge and Scallop Trawl	Lacey Bluemel	<a href="tel:508-495-2188">508-495-2188</a>	<a href="mailto:lacey.bluemel@noaa.gov">lacey.bluemel@noaa.gov</a>
	Tyler Staples	<a href="tel:508-495-2129">508-495-2129</a>	<a href="mailto:tyler.staples@noaa.gov">tyler.staples@noaa.gov</a>
	Chad Keith	<a href="tel:508-495-2067">508-495-2067</a>	<a href="mailto:charles.keith@noaa.gov">charles.keith@noaa.gov</a>
	Extended hours scallop line	<a href="tel:508-560-3550">508-560-3550</a>	
Clam/Quahog Dredge	Data Debriefer		<i>See FSB contact list</i>
	Meghan Plourde	<a href="tel:508-495-2158">508-495-2158</a>	<a href="mailto:meghan.plourde@noaa.gov">meghan.plourde@noaa.gov</a>
	Extended hours debriefing line	<a href="tel:774-392-5270">774-392-5270</a>	
High Volume Fisheries	Glenn Chamberlain	<a href="tel:508-495-2153">508-495-2153</a>	<a href="mailto:glenn.chamberlain@noaa.gov">glenn.chamberlain@noaa.gov</a>
	Extended hours herring line	<a href="tel:774-392-2735">774-392-2735</a>	<a href="mailto:kristen.gustafson@noaa.gov">kristen.gustafson@noaa.gov</a>
Shrimp Trawl	Alex Post	<a href="tel:508-495-2261">508-495-2261</a>	<a href="mailto:charles.post@noaa.gov">charles.post@noaa.gov</a>
	Bridget Harner	<a href="tel:508-495-2331">508-495-2331</a>	<a href="mailto:bridget.harner@noaa.gov">bridget.harner@noaa.gov</a>
	Extended hours debriefing line	<a href="tel:774-392-5270">774-392-5270</a>	
Boats using a conveyor belt <sup>1</sup> ( <i>first trip only</i> )	Data Debriefer		<i>See FSB contact list</i>
	Extended hours debriefing line	<a href="tel:774-392-5270">774-392-5270</a>	
Small Mesh Trawl Fisheries ( <i>recommended</i> )	Data Debriefer		<i>See FSB contact list</i>
	Extended hours debriefing line	<a href="tel:774-392-5270">774-392-5270</a>	

<sup>1</sup>Since there are different protocols for a day skate trip and a multiday squid trip, it is recommended to call in before each type.

## Observer Inquiries, *continued*

*Extended hours for non-emergencies are 7 a.m. to 7 p.m.*

Inquiry	Point of Contact	Phone #	Email Address
Boats using Electronic Monitoring systems <i>(NEFOP observers only)</i>	Justin Potter	<a href="tel:508-495-2152">508-495-2152</a>	<a href="mailto:justin.potter@noaa.gov">justin.potter@noaa.gov</a>
	Corey Endres	<a href="tel:508-495-2292">508-495-2292</a>	<a href="mailto:corinne.endres@noaa.gov">corinne.endres@noaa.gov</a>
	Extended hours debriefing line	<a href="tel:774-392-5270">774-392-5270</a>	

**PTNS** [855-FISHES1](tel:855-FISHES1) / [855-347-4371](tel:855-347-4371)

<b>Tech Support</b>	Charles Dunlap	<a href="tel:508-495-2035">508-495-2035</a>	<a href="mailto:charles.dunlap@noaa.gov">charles.dunlap@noaa.gov</a>
	Erin Kupcha	<a href="tel:508-495-2031">508-495-2031</a>	<a href="mailto:erin.kupcha@noaa.gov">erin.kupcha@noaa.gov</a>
	Extended hours	<a href="tel:508-367-8256">508-367-8256</a>	
	Technical Assistance		<a href="mailto:NMFS.NEC.FSBTechSupport@noaa.gov">NMFS.NEC.FSBTechSupport@noaa.gov</a>

## Fishermen Inquiries

**Scallop** Pre-Trip Notification [508-495-2100](tel:508-495-2100)

**Herring, mackerel** Pre-Trip Notification [774-392-2735](tel:774-392-2735)

### Groundfish or longfin squid Pre-Trip Notification System (PTNS):

**Internet** (preferred method) - This should be the primary means of trip notification and trip changes. The PTNS website is available at the following address: <http://fish.nefsc.noaa.gov/PTNS/>. Vessels should log in using the same username (Permit Number) and password (PIN) as they use for Fish-On-Line.

**Email** - This should be the secondary means of trip notification. The email address to submit trip notifications, trip changes, questions, or problems is [nefsc.ptns@noaa.gov](mailto:nefsc.ptns@noaa.gov).

**Phone** - This is the back means for notification. The number for notifications is 1-855-FISHES1 / 855-347-4371. At this number the PTNS Coordinator is available from 8:00AM to 5:00PM on business days. After business hours and on weekends and holidays, calls will be fielded by an answering service operator who is qualified to enter notifications, to answer frequently asked questions, and to help troubleshoot common PTNS issues. In emergency situations, the operator will immediately contact a NMFS representative for assistance.