



**Northeast Fisheries Observer Program - Contact Information**

Updated 2/15/2017

**General Inquiries**

Inquiry	Point of Contact	Phone #	Email Address
<b>Emergency</b>	Liz Chilton-Acting, Branch Chief	<a href="tel:508-495-2307">508-495-2307</a>	<a href="mailto:elizabeth.chilton@noaa.gov">elizabeth.chilton@noaa.gov</a>
	24/7 Line	<a href="tel:855-FISHES1">855-FISHES1</a> / <a href="tel:855-347-4371">855-347-4371</a>	
<b>Acting, Branch Chief</b>	Liz Chilton	<a href="tel:508-495-2307">508-495-2307</a>	<a href="mailto:elizabeth.chilton@noaa.gov">elizabeth.chilton@noaa.gov</a>
<b>Administrative</b>	Kathy Abney	<a href="tel:508-495-2338">508-495-2338</a>	<a href="mailto:katherine.abney@noaa.gov">katherine.abney@noaa.gov</a>
<b>Data requests</b>	Gina Shield	<a href="tel:508-495-2139">508-495-2139</a>	<a href="mailto:gina.shield@noaa.gov">gina.shield@noaa.gov</a>
<b>Observer regulations</b>	Tom Gaffney	<a href="tel:508-495-2147">508-495-2147</a>	<a href="mailto:tom.gaffney@noaa.gov">tom.gaffney@noaa.gov</a>
<b>Observer Service Providers</b>	A.I.S, Inc.	<a href="tel:508-990-9054">508-990-9054</a>	
	E.W.T.S.	<a href="tel:860-910-4957">860-910-4957</a>	
	Fathom Research	<a href="tel:508-990-0997">508-990-0997</a>	
	MRAG	<a href="tel:877-768-7121">877-768-7121</a>	
<b>Outreach Coordination</b>	Chad Keith	<a href="tel:508-495-2067">508-495-2067</a>	<a href="mailto:charles.keith@noaa.gov">charles.keith@noaa.gov</a>
<b>Safety</b>	Jennifer O'Connell	<a href="tel:508-495-2251">508-495-2251</a>	<a href="mailto:jennifer.o'connell@noaa.gov">jennifer.o'connell@noaa.gov</a>
<b>Seaday schedule</b>	Sara Weeks	<a href="tel:508-495-2227">508-495-2227</a>	<a href="mailto:sara.weeks@noaa.gov">sara.weeks@noaa.gov</a>
<b>Sector Manager Liaison</b>	KB McArdle	<a href="tel:508-495-2377">508-495-2377</a>	<a href="mailto:katherine.mcardle@noaa.gov">katherine.mcardle@noaa.gov</a>
<b>U.S.C.G. safety decals</b>			
The best way to schedule a Commercial Fishing Vessel Safety exam is to visit the official request page at: <a href="http://www.fishsafe.info/docksideexamrequest.htm">http://www.fishsafe.info/docksideexamrequest.htm</a>			

**Observer Training**

<b>Training Lead NEFOP &amp; IFS</b>	Tania Lewandowski	<a href="tel:508-495-2264">508-495-2264</a>	<a href="mailto:tania.lewandowski@noaa.gov">tania.lewandowski@noaa.gov</a>
<b>Training Coordinator ASM</b>	Diana Cowan	<a href="tel:508-495-2283">508-495-2283</a>	<a href="mailto:diana.cowan@noaa.gov">diana.cowan@noaa.gov</a>
<b>Trainer</b>	Beth Giancesin	<a href="tel:508-495-2221">508-495-2221</a>	<a href="mailto:elizabeth.giancesin@noaa.gov">elizabeth.giancesin@noaa.gov</a>
<b>Trainer</b>	Megan Ketch	<a href="tel:508-495-2075">508-495-2075</a>	<a href="mailto:megan.ketch@noaa.gov">megan.ketch@noaa.gov</a>
<b>Trainer</b>	Jack Wilson	<a href="tel:508-495-2189">508-495-2189</a>	<a href="mailto:jacob.wilson@noaa.gov">jacob.wilson@noaa.gov</a>

## Observer Inquiries

*Extended hours for non-emergencies are 7 a.m. to 7 p.m.*

Inquiry	Point of Contact	Phone #	Email Address
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**General Questions or Concerns** NMFS.NEC.ObserverSupport@noaa.gov

**Editing questions** [774-392-5270](tel:774-392-5270)

<b>Freezer delivery</b>			
Trip & trip sample	Ashley Traverse-Taylor	<a href="tel:508-495-2321">508-495-2321</a>	<a href="mailto:ashley.traverse-taylor@noaa.gov">ashley.traverse-taylor@noaa.gov</a>
Large freezer samples	Day/extended hours	<a href="tel:508-566-6071">508-566-6071</a>	
<b>Incidental Take Lead</b>	Lisa Wilt	<a href="tel:508-495-2126">508-495-2126</a>	<a href="mailto:lisa.wilt@noaa.gov">lisa.wilt@noaa.gov</a>
	Stephanie Petrus	<a href="tel:508-495-2005">508-495-2005</a>	<a href="mailto:stephanie.petrus@noaa.gov">stephanie.petrus@noaa.gov</a>
Sample delivery/ incidental take issues	Day/extended hours	<a href="tel:508-566-6071">508-566-6071</a>	
<b>Pre-Briefings</b>			
Pots/Traps, all target species	Glenn Chamberlain	<a href="tel:508-495-2153">508-495-2153</a>	<a href="mailto:glenn.chamberlain@noaa.gov">glenn.chamberlain@noaa.gov</a>
	Extended hours editing line	<a href="tel:774-392-5270">774-392-5270</a>	
Herring	Glenn Chamberlain	<a href="tel:508-495-2153">508-495-2153</a>	<a href="mailto:glenn.chamberlain@noaa.gov">glenn.chamberlain@noaa.gov</a>
	Extended hours herring line	<a href="tel:774-392-2735">774-392-2735</a>	<a href="mailto:kristen.gustafson@noaa.gov">kristen.gustafson@noaa.gov</a>
Scallop Dredge and Scallop Trawl	Lacey Bluemel	<a href="tel:508-495-2188">508-495-2188</a>	<a href="mailto:lacey.bluemel@noaa.gov">lacey.bluemel@noaa.gov</a>
	Tyler Staples	<a href="tel:508-495-2129">508-495-2129</a>	<a href="mailto:tyler.staples@noaa.gov">tyler.staples@noaa.gov</a>
	Chad Keith	<a href="tel:508-495-2067">508-495-2067</a>	<a href="mailto:charles.keith@noaa.gov">charles.keith@noaa.gov</a>
	Extended hours scallop line	<a href="tel:508-560-3550">508-560-3550</a>	
Clam/Quahog Dredge	Data Editor		<i>See FSB contact list</i>
	Beth Gianesin	<a href="tel:508-495-2221">508-495-2221</a>	<a href="mailto:elizabeth.gianesin@noaa.gov">elizabeth.gianesin@noaa.gov</a>
	Extended hours editing line	<a href="tel:774-392-5270">774-392-5270</a>	
High Volume Fisheries	Glenn Chamberlain	<a href="tel:508-495-2153">508-495-2153</a>	<a href="mailto:glenn.chamberlain@noaa.gov">glenn.chamberlain@noaa.gov</a>
	Extended hours herring line	<a href="tel:774-392-2735">774-392-2735</a>	<a href="mailto:kristen.gustafson@noaa.gov">kristen.gustafson@noaa.gov</a>
Shrimp Trawl	Alex Post	<a href="tel:508-495-2261">508-495-2261</a>	<a href="mailto:charles.post@noaa.gov">charles.post@noaa.gov</a>
	Megg Ketch	<a href="tel:508-495-2075">508-495-2075</a>	<a href="mailto:megan.reynolds@noaa.gov">megan.reynolds@noaa.gov</a>
	Extended hours editing line	<a href="tel:774-392-5270">774-392-5270</a>	
Boats using a conveyor belt <sup>1</sup> ( <i>first trip only</i> )	Data Editor		<i>See FSB contact list</i>
	Extended hours editing line	<a href="tel:774-392-5270">774-392-5270</a>	
Small Mesh Trawl Fisheries ( <i>recommended</i> )	Data Editor		<i>See FSB contact list</i>
	Extended hours editing line	<a href="tel:774-392-5270">774-392-5270</a>	

### Observer Inquiries, *continued*

*Extended hours for non-emergencies are 7 a.m. to 7 p.m.*

Inquiry	Point of Contact	Phone #	Email Address
Boats using Electronic Monitoring systems <i>(NEFOP observers only)</i>	Justin Potter	<a href="tel:508-495-2152">508-495-2152</a>	<a href="mailto:justin.potter@noaa.gov">justin.potter@noaa.gov</a>
	Extended hours editing line	<a href="tel:774-392-5270">774-392-5270</a>	

#### PTNS [855-FISHES1](tel:855-FISHES1) / [855-347-4371](tel:855-347-4371)

<b>Tech Support</b>	Charles Dunlap	<a href="tel:508-495-2035">508-495-2035</a>	<a href="mailto:charles.dunlap@noaa.gov">charles.dunlap@noaa.gov</a>
	Erin Kupcha	<a href="tel:508-495-2031">508-495-2031</a>	<a href="mailto:erin.kupcha@noaa.gov">erin.kupcha@noaa.gov</a>
	Extended hours	<a href="tel:508-367-8256">508-367-8256</a>	
	Technical Assistance		<a href="mailto:NMFS.NEC.FSBTechSupport@noaa.gov">NMFS.NEC.FSBTechSupport@noaa.gov</a>

### Fishermen Inquiries

**Scallop** Pre-Trip Notification [508-495-2100](tel:508-495-2100)

**Herring, mackerel** Pre-Trip Notification [774-392-2735](tel:774-392-2735)

#### **Groundfish or longfin squid Pre-Trip Notification System (PTNS):**

**Internet** (preferred method) - This should be the primary means of trip notification and trip changes. The PTNS website is available at the following address: <http://fish.nefsc.noaa.gov/PTNS/>. Vessels should log in using the same username (Permit Number) and password (PIN) as they use for Fish-On-Line.

**Email** - This should be the secondary means of trip notification. The email address to submit trip notifications, trip changes, questions, or problems is [nefsc.ptns@noaa.gov](mailto:nefsc.ptns@noaa.gov).

**Phone** - This is the back means for notification. The number for notifications is 1-855-FISHES1 / 855-347-4371. At this number the PTNS Coordinator is available from 8:00AM to 5:00PM on business days. After business hours and on weekends and holidays, calls will be fielded by an answering service operator who is qualified to enter notifications, to answer frequently asked questions, and to help troubleshoot common PTNS issues. In emergency situations, the operator will immediately contact a NMFS representative for assistance.

<sup>1</sup>Since there are different protocols for a day skate trip and a multiday squid trip, it is recommended to call in before each type.